



Collect Pro

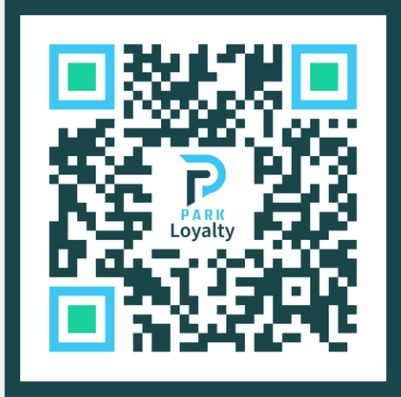
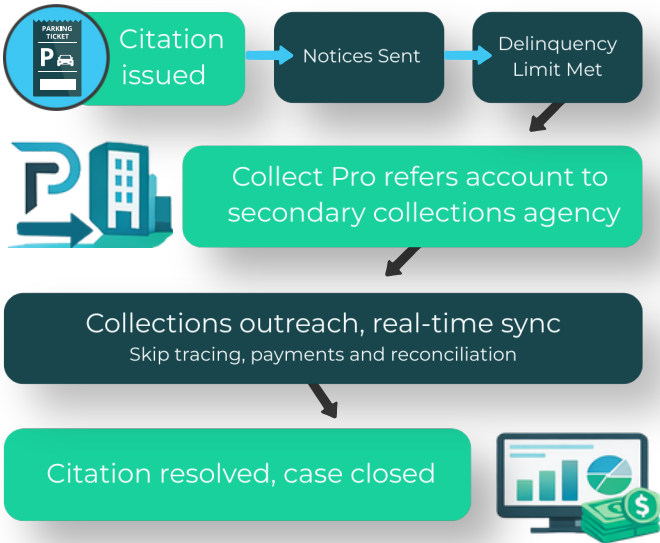
Collections Management



Complete Recovery. One System.

Collect Pro is a dedicated secondary collections management module within the Park Loyalty platform that streamlines how delinquent parking citations are escalated, managed and resolved. It automates the transition of past-due citations into collections using configurable business rules, while maintaining full reporting visibility and control throughout the entire process. Designed to be completely vendor-agnostic, Collect Pro gives agencies the flexibility to work with any certified collections provider of their choice.

Streamlined collections with intelligent workflows drive faster recovery. Once accounts are referred, all payments, updates and account activity remain synchronized within the Park Loyalty platform through automated, bidirectional communication. By extending beyond standard DMV Registered Owner information, collections partners can leverage advanced outreach methods such as skip tracing and multi-channel communication to reach motorists with past-due citations and resolve outstanding balances faster.



Vendor Agnostic Flexibility
Work with any certified secondary collections provider.

Automated Referral
Seamless handoff and real-time updates between systems.

Beyond DMV Reach
Improved contact rates with advanced outreach and skip tracing.

Full Visibility and Control
Track all activity, payments and status in one system.

Improved Resolution Experience
Help motorists resolve citations before escalated enforcement actions.