

CASE STUDY

GLENDALE

Practical Innovation, Real Results:
Glendale's Modern Parking
Enforcement Story



When outdated tools hold back progress

Glendale faced the same enforcement pressures as many LA County cities: managing turnover in busy corridors, keeping curbs clear, and ensuring fair enforcement. Their outdated system made this challenging: reports failed, handhelds froze, and support lagged, putting efficiency and community trust at risk.

Collaboration at the heart of enforcement

When Parking Services Supervisor Jesus Alvarez assumed his role, he recognized the need for change. By supporting Glendale's adoption of Enforce Pro with new handhelds, real-time integrations, and customizable reporting, he helped improve officer performance, ensure citation accuracy, and establish a system that evolves with the City. His collaborative approach has helped shape solutions that define modern enforcement practices.

- ✓ Improved officer efficiency and uptime in the field
- ✓ Increased citation accuracy
- ✓ Customizable real-time reporting for oversight and coaching
- ✓ Seamless integrations with meters, mobile payments, and LPR

“

They embody leading-edge technology, unwavering client focus, and a proven track record of success.

Jesus Alvarez, Parking Services Supervisor, City of Glendale, CA

”