



# Process Pro<sup>®</sup>

## Violations Management

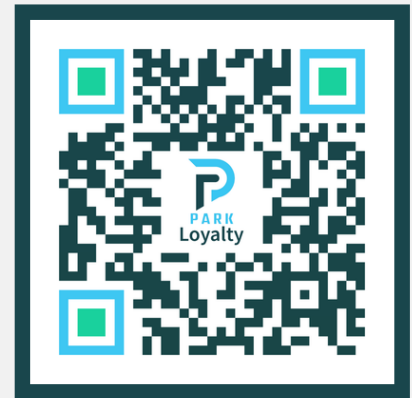
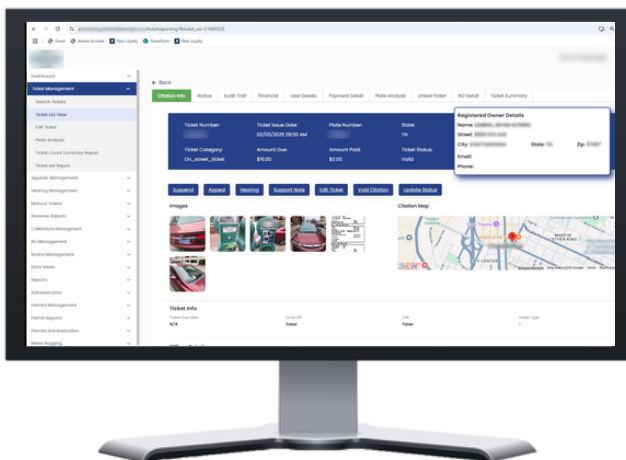
### Full lifecycle control and visibility.

Process Pro streamlines violations processing from issuance through resolution, supporting agencies of any size. Whether managing hundreds or millions of citations, Process Pro handles any volume and changes in demand.

Manage citations through an intuitive interface built for managing tracking and visibility. Configure workflows to match your operation, whether processing stays in-house, moves through the courts or to third-party partners. Process Pro supports DMV lookup and liens nationwide, with options for automated boot, tow and impound requests, as well as full adjudication tools, real-time dashboards, reporting and a secure portal for customer payments and appeals.

Shotgun, Park Loyalty's parking copilot, is built into Process Pro to assist with workflows, answer questions and simplify routine configuration through natural language.

Process Pro also integrates with Collect Pro to support secondary collections when needed, extending lifecycle management for delinquent accounts within the same system.



### Noticing, Simplified

Full lifecycle notice management with easy configuration.

### Smarter Self-Service

Motorists pay or appeal citations online through a secure portal.

### Full Picture Insights

Real-time dashboards and reporting across your enforcement program.

### Streamlined Adjudication

Review, hearings and scheduling for citation adjudication.

### DMV Data Management

Registered owner lookup and address services for all 50 states and DC.